

**FACING CHALLENGING TIMES?  
HELP IS AVAILABLE.**

**Now more customers than ever have an opportunity  
to catch up on their past-due energy bills.**

If you need help paying your Ameren Missouri electric or gas bill, you may be eligible for the Missouri Department of Social Services Low Income Home Energy Assistance Program (LIHEAP). You do not need to be in threat of disconnection to qualify.

**To be eligible, customers must:**

- Live in the household and be responsible for paying the utility bills.
- Have \$3,000 or less in bank accounts, retirement accounts, or investments.
- Have a household income less than 60% of the State Median Income (for example, a monthly income of \$4,875 or \$58,500 annually for a family of four).
- Be a U.S. citizen or legally admitted for permanent residence.

**You need all of the following documents to apply:**

- Recent home energy bill (electric, natural gas, home heating oil or propane).
- Copies of social security cards for all household members and their birth dates. (If your household currently receives food stamps, only the social security numbers and birth dates are required.)
- Copies of income documentation such as paystubs (for the previous month), current award letters or current pension statements. (If your household currently receives food stamps, income documentation is not required.)
- The application must be signed either with an electronic signature or a physical signature.

Learn more and find your agency at [AmerenMissouri.com/LIHEAP](https://AmerenMissouri.com/LIHEAP).

Apply now at <https://mydss.mo.gov/utility-assistance/liheap>.

